



REPORT ON RUSA SPONSORED "TRAINING ON MOBILE PHONE SERVICING"

Venue: Conference Hall, TGASC

Date: 05-12-2022 to 09-12-2022

REPORT

Resource person: Representatives from RADNUS Communication, Puducherry

Organized by: Dr. R. Velu Raj, Placement Officer, TGASC

Introduction:

In collaboration with RADNUS Communication, Puducherry, Tagore Government Arts and Science College successfully conducted a 5-day "Training on Mobile phone Servicing" sponsored by RUSA (Rashtriya Uchchatar Shiksha Abhiyan). The training aimed to equip final-year students with essential service knowledge and hands-on experience in mobile phone servicing. The event took place from December 5th to December 9th, 2022.

Objectives:

1. To provide participants with a comprehensive understanding of mobile phone servicing.
2. To impart practical, hands-on experience to enhance participants' skills.
3. To empower students to explore new business and self-employment opportunities in the Service Industry.

Agenda and Curriculum:

The 5-day training program covered a diverse range of topics essential for mobile phone servicing. The curriculum included:

- Introduction to Mobile Technologies

- Basic Electronics and Circuitry
- Mobile Hardware and Software Components
- Troubleshooting Techniques
- Repair and Maintenance Practices
- Customer Service and Communication Skills
- Business and Entrepreneurship in the Service Industry

Trainers and Facilitators:

The training sessions were conducted by experienced professionals from RADNUS Communication, Puducherry, who brought in-depth industry knowledge and practical insights. Their expertise ensured that participants gained a holistic understanding of mobile phone servicing.

Hands-on Experience:

A significant aspect of the training involved hands-on sessions where participants had the opportunity to apply theoretical knowledge in a practical setting. This practical exposure was crucial in building the participants' confidence and competence in mobile phone servicing.

Outcome and Impact:

The training program received positive feedback from the participants, who expressed gratitude for the practical skills gained during the sessions. The hands-on experience provided a valuable foundation for those interested in pursuing careers or entrepreneurial ventures in the Service Industry.

The training successfully achieved its objective of empowering final-year students with the necessary skills and knowledge to enter the field of mobile phone servicing.

Future Prospects:

With the success of this program, Tagore Government Arts and Science College aims to continue collaborating with industry partners to offer similar training opportunities in emerging fields, fostering a culture of skill development and entrepreneurship among its students.

Conclusion:

The RUSA-sponsored "Training on Mobile Phone Servicing" was a resounding success, providing a platform for students to acquire practical skills and knowledge essential for the rapidly evolving Service Industry. The collaboration with RADNUS Communication, Puducherry, strengthened industry-academic ties and contributed to the holistic development of the participating students. The impact of this training is expected to be felt as the students venture into new business and self-employment opportunities in the field.

